

## **New online services make doing business with the WSIB easier**

The WSIB is making it easier and faster for people with workplace injuries and illnesses to access their claim information.

People with claims are now able to sign in through the [WSIB's online services](#) to view their claim status, add direct deposit details and check their latest payments, approved benefits and other related information. They can also book a pre-approved taxi to and from appointments, track the status of their appeal; submit documents straight to their file and send secure messages online, reducing the need to phone or fax.

“People affected by workplace injuries or illnesses don’t need to spend their time on phone tag, paperwork and waiting for answers,” said Janine Dyck, Chief Employer Services Officer. “With access to their claim information 24/7, people can focus on what matters most – recovering and getting back to work.”

Signing up for the WSIB’s secure online claim services is easy. The WSIB website has all the [information](#) people with claims need to get started.

Tracking an appeal and booking a pre-approved taxi are the latest additions to the WSIB’s online services. Recent digital improvements also include submitting claim-related [documents](#) online, a quicker, easier to use [login for businesses](#), simpler [clearances](#), and online registration for the new [Health and Safety Excellence program](#), which helps businesses design or improve their own health and safety programs.

“We are on a mission to improve our service and simplify our processes, which also includes improvements for businesses,” said Janine Dyck. “We recently introduced a similar claims view for businesses making it easy to access registered claim information online, any time. We encourage employers to use our online services for businesses, and also let their employees know about all our services for people with claims.”

The WSIB website has more information about [online services](#) for people with claims.